



STATE OF TENNESSEE
TENNESSEE BUREAU OF INVESTIGATION

**REQUEST FOR INFORMATION # 34800-042022
AMENDMENT # 3
REQUEST FOR INFORMATION
FOR
LAW ENFORCEMENT SPECIFIC MESSAGING SWITCH
SOFTWARE AND MAINTENANCE AND SUPPORT OF
SOFTWARE**

DATE: June 28, 2022
RFI # 34800-042022 IS AMENDED AS FOLLOWS:

1. This RFI Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT		TIME (Central Time Zone)	DATE (all dates are State business days)
EVENT	TIME (Central Time Zone)	DATE (all dates are State business days)	
1.	RFI Issued		May 2, 2022
2.	Questions Submitted by Potential Respondents		May 16, 2022
3.	Answers Posted to Questions		May 24, 2022
4.	Amended RFI Response Deadline		July 11, 2022

2. State amends RFI text to include the following in **TECHNICAL INFORMATIONAL FORM** add Number 14:

14. Explain the difference between potential vendor's cloud and on-premise message switch solutions in regards to the following:

- Network and hardware requirements,
- TBI staff involvement during day-to-day operations related to switch and infrastructure,
- Client software connections,
- TBI access to real-time and historical data,
- Transition from the current switch to new,
- Change orders and bug fixes,
- Timeline for cloud solution
- Any other software considerations or additional contracts that the State would need to enter into in order to have solution--- such as with a cloud provider.

3. State amends RFI text to add the following to the COST INFORMATIONAL FORM to include the following as Number 4.

- Please list cost of the cloud solution and cost structure
- Is this a subscription or resource-based cost structure?

4. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.